## Selected projects



## Official title of the project

Establishment of a Domestic Violence Hotline System

Country

Turkey

**Region/ City** 

Anatolian and European sides of Istanbul

Sector

Human Rights

Budget/EC contribution

150,000 Euros EC contribution

Implementation period 2007-2008

## **Expected results**

A system through which, the women in need is carefully monitored, filtered and directed towards the services that are suitable for their particular need, is created.

Coordinator

Implemented By Ilo

Beneficiary

CEV (Modern Education Foundation) Partnerss:

Hürriyet Newspaper

Contact details:

Alexander Fricke <u>delegation-</u> <u>turkey@ec.europa.eu</u>

## Turkey Call... Don't be silent!

Call...Don't be silent, is a highly successful EU funded project with the objective of combating violence against women. The project has set up a 24 Hour / 7 Days Hotline system that provides legal, psychological and medical support to women exposed to abuse and domestic violence. With the establishment of the hotline, the first properly established practical step towards eradicating the negative impacts of this problem has been realized.

The following categories of groups are the target and the final beneficiaries' of this project:

- women who are subject to abuse and domestic violence,
- women who are subject to violence but are not fully aware of it (psychological violence for example),
- women who are experiencing relationship problems in their homes.
- families (mainly children) of the women exposed to violence and also aggressors (people who apply abuse and domestic violence)

The hot-line service is operated under the guidance and supervision of trained psychologists, who act together with law enforcement officials, health care units and legal experts. The call center is the first point of contact for the women victims exposed to abuse and domestic violence.

The project is supported by a strong publicity campaign of national newspaper Hurriyet, the associate organization, to raise public awareness about the existence of this endemic social issue. It is projected that in Istanbul, annually around 5000 women will be provided concrete help and another 5000 women and families will be registered to be tracked through this system. The statistics show that 2000 calls have been received in the first 6 weeks as of the launch of the hotline, %50 of these calls were silent and 400 women have been helped and assisted through their problems particular to each of their cases.

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