

IPA National Programme 2011 – Bosnia and Herzegovina

1. Identification

Project Title	Strengthening social protection system at all levels of governance
CRIS Decision number	
Project no.	10
MIPD Sector Code	7. Social Development
ELARG Statistical code	01.19 Political Criteria/Social Policy and Employment
DAC Sector code	16010 Social / Welfare services
Total cost (VAT excluded) ¹	EUR 8 070 000
EU contribution	EUR 7 500 000
Management mode	Centralised
EU Delegation in charge	Delegation of the European Union to Bosnia and Herzegovina
Implementation management	Delegation of the European Union to Bosnia and Herzegovina
Implementing modality	Stand alone project
Project implementation type	C01
Zone benefiting from the action(s)	Bosnia and Herzegovina

2. Overall Objective and Project Purpose

2.1 Overall Objective

To contribute to improvement of the social protection system at all levels of governance and to address the specific needs of vulnerable groups in Bosnia and Herzegovina.

2.2 Project purpose

Component I

To ensure implementation of Roma Action Plan and to provide social housing for Roma.

¹ The total project cost should be net of VAT and/or of other taxes. Should this not be the case, clearly indicate the amount of VAT and the reasons why it is considered eligible.

Component II

To enhance monitoring, reporting and promotion of human rights and to improve social protection of the vulnerable and socially disadvantaged groups.

Component III

To enable access to social services for vulnerable and socially disadvantaged groups.

2.3 Link with AP/NPAA / EP/ SAA

Link with SAA

ARTICLE 2: Respect for democratic principles and human rights as proclaimed in the Universal Declaration of Human Rights and as defined in the Convention for the Protection of Human Rights and Fundamental Freedoms...

ARTICLE 5: International and regional peace and stability, the development of good neighbourly relations, human rights and the respect and protection of minorities are central to the Stabilisation and Association process...

2.4 Link with MIPD

MIPD 2011-2013

3.6.3 Sector objectives for EU support over next three years

Improve the social protection system at all levels of governance and address the specific needs of vulnerable groups.

Indicators:

- Capacities of social service providers strengthened, in particular to apply a needs-based approach for social services;
- Targeted interventions in support of e.g. Roma, refugees and internally displaced people, children and youth, women, people with disabilities, or elderly people implemented, in cooperation with civil society organizations.

Progress report 2010

Implementation of the social protection policy in Bosnia and Herzegovina is under responsibility of the sub-state levels of governance: entities, cantons and Brcko District of BiH. Disparities between the social protection systems of the Entities and cantons exist and in consequence, social assistance and entitlements vary significantly across the country. The system of social benefits in Bosnia and Herzegovina is the most expensive and less targeted in the region. The Entities adopted framework legislation to reform their social protection systems towards a needs-based approach for social benefits, including veterans' benefits.

Bosnia and Herzegovina has ratified the major UN and international human rights conventions, but the implementation remains uneven and delays in meeting reporting obligations continue.

2.5 Link with National Development Plan

Bosnia and Herzegovina has prepared a Country Development Strategy (CDS) and a Social Inclusion Strategy which will serve as basis for the national development plan. Both strategies and the related action plans are yet to be adopted by the Council of Ministers. The proposed goals and priorities for the CDS are strengthened macroeconomic stability, sustainable development, competitiveness, employment, EU integration and social inclusion.

The project activities are linked to strategic documents that apply in the area of social protection policy and human rights monitoring and reporting. For detailed list of strategic documents, laws and regulations, please refer to Annex IV.

2.6 Link with national/ sectoral investment plans

N/A

3. Description of project

3.1 Background and justification

According to UN National Human Development Report 2007 „Social Inclusion in BiH“², it was estimated that around 50% of the population has suffered at least one form of exclusion from access to social services, 22% of population suffered from some form of extreme isolation, while 47% of population was in danger of remaining under long-term social exclusion. Among the most vulnerable groups are elderly, persons with disabilities, displaced persons and refugees, Roma population, unemployed youth and women.

BiH has prepared but not yet adopted a Social Inclusion Strategy and Action plan, which should make a basis for targeting the strategic interventions in the upcoming period. The five key goals and priorities of the social inclusion strategy focus on pension policy, protection of families with children, health care, education, and employment and social policies. The Roma population remains the most vulnerable group and is a priority group under the Social Inclusion Strategy.

Component I

BiH has joined the initiative for Decade on Roma inclusion 2005-2015 on 4 September 2008. In 2009 started the implementation of Action plan on Roma housing and so far 212 houses were built or reconstructed with 80 Roma families that benefited from infrastructure projects. The system and methodology for implementation of the Action Plan is prepared and revised on annual basis. Each year the state budget provides for about 1.5 million Euro for its implementation.

About 1 million Euro are allocated for Roma housing, and the remaining amount for small projects to generate income and employment and for immunization of Roma children. The selection of the projects has been done through the Commission for selection of housing projects for Roma. Each year about 2/3 of the projects cannot be financed under the state budget.

² UNDP, National Human Development Report: Social Inclusion, Sarajevo, 2007. Available at <http://www.undp.ba/index.aspx?PID=36&RID=63>.

Between 2008 and 2010, MHRR conducted field research on the needs of the Roma population in the area of housing, employment, health and education in BiH in the framework of the Roma Decade requirements. Based on that, it was evidenced that there were around 17 000 Roma and 4 500 Roma families who live in BiH, the most of them residing in the Tuzla Canton, FBiH. A database of Roma needs is currently under preparation and should be finalized by the autumn 2011. In particular, the database section on housing should be updated each year in close cooperation with the social welfare centers, local authorities and Roma population at local level and finalized by May each year in order to identify potential beneficiaries which will benefit from the housing projects. The current IPA project will help to speed up the implementation process under the Action Plan.

Component II

With regard to **social protection policy**, both Entities adopted framework legislation to reform their social protection systems by moving towards a needs-based approach. For a long time the legislation in the two BiH Entities and Brcko district of BiH has not sufficiently corresponded to the development plans of social welfare system, representing an inhibiting factor to the reform processes in this area. Besides legal shortcomings, a special problem represents a missing and inappropriate number of bylaws and regulations, which generates a number of problems in providing and guaranteeing the social protection services.

With regard to **social service providers**, uneven distribution of economic and social resources in BiH in the area of social protection policy negatively reflects on the ability of social welfare centers to develop and deliver „an integrated“ model for providing social protection services.

Currently, there are no strategic documents on social policy for elderly persons in the country nor substantial activities that target this specific vulnerable group. The Ministry of Human Rights and Refugees of BiH has established an Expert team for development of the social policy for elderly persons, which is composed of the relevant entity institutions in charge of the social policy as well as of representatives of the Ministry of Civil Affairs of BiH. In Republika Srpska it was planned to begin drafting the strategic documents on social protection of elderly persons in 2011. Federation of BiH also lacks strategic documents in this area.

Therefore, the project will aim to develop a generic model to assist elderly and disabled persons, and to support the establishment of two mobile teams that will be providing the assistance to elderly persons. The beneficiaries of the program will be persons older than 65 years and persons with some form of disability under 65 years, who are excluded from existing forms of social protection. The final purpose of this activity would be to improve the access of elderly persons to social services and hence, to improve their quality of life. The services under such program would be provided in close cooperation with other social service providers (health protection institutions, nongovernmental, humanitarian and charity organizations, etc.).

With regard to **monitoring and promotion of human rights**, the project will aim to strengthen primarily the capacities of the Ministry of Human Rights and Refugees of BiH (MHRR) as well as other institutions responsible for collecting data on human rights protection in BiH. MHRR has a mandate and obligation to report on human rights conditions

under different international conventions that are signed and ratified by BiH so far.³ Current capacities of the MHRR are not sufficiently developed as to ensure effective coordination, monitoring and reporting on the human rights protection in Bosnia and Herzegovina according to international requirements.

Component III

Assistance to persons with disabilities

Bosnia and Herzegovina has ratified the UN Convention on the Rights of Persons with Disabilities (the Convention), and established the Council of Persons with Disabilities of BiH (the Council) on 19 October 2010. The Convention stipulates the establishment of the state coordination mechanism in this field, which was done by setting-up the Council. The Council consists of the members of responsible institutions for the policy on disabled persons at state, entity and Brcko District level as well as from the association of disabled persons in BiH. MHRR has the mandate for reporting on the implementation of the Convention and it coordinated the process of the establishment of the Council.

The project will aim to provide the analysis on harmonization of domestic legislation with the Convention, as well as to prepare recommendations for harmonization of domestic legislation, which will be based on this analysis.

This project will also provide financial support to the associations of persons with disabilities including war veterans in Bosnia and Herzegovina through a grant scheme. There is a large number of associations of persons with disabilities that lack financial resources for improvement of basic facilities for their members which impede in turn their access to various services. The grants will be used for individual projects that will be implemented in local communities, with the aim to improve social inclusion of persons with disabilities in all streams of social life and to ensure their networking and to strengthen their social inclusion.

Social housing scheme

There is a significant number of people who are in need of durable housing solutions. Many of these persons are extremely vulnerable and traumatized, living in inhumane conditions.

In this regard, it is necessary to create clear and consistent criteria for addressing special needs of socially disadvantaged groups of persons in order to define long-term measures for achieving durable housing solutions.

Statistics regarding the categories that are in most need for the social housing according to the research prepared by MHRR revealed that there are 28 330 households that need social housing in BiH, namely 77% in the FBiH and 33% in RS.

- 1) 32% of the households represent households of persons with disabilities,
- 2) 29% households with extremely low income,
- 3) 16% families of the soldiers killed in war,
- 4) 9% civilian war victims, and
- 5) 5% Roma families.

³ List of international conventions ratified by BiH is included in Annex IV

A required transparent multidisciplinary approach and methodology should be applied and special attention is to be given to the most vulnerable categories such as children without parents, single mothers, old persons, ill and disabled persons, in order to ensure an adequate access to their rights.

3.2 Assessment of project impact, catalytic effect, sustainability and cross border impact

This project will assist the implementation of the National Strategy on Roma through the Action Plans and the incentive programmes and will contribute to the continuity of the EU and other donors' previous technical assistance. At the same time, the Roma and other minorities' issues are considered as crosscutting issue in all the projects to be implemented through EU Programmes. Thus, this project will have a positive impact on the other projects as it will help to ensure the better coordination of all the key stakeholders in the implementation of the Action Plans.

With regard to the social service protection component, the project will contribute to stronger partnerships and linkages amongst social protection sectors and the reform processes within sectors by clarifying and reinforcing the accountabilities, roles and forms of collaboration between different levels of governance, be it at state, entity or cantonal levels. In this sense, the project will help ensure better coordination, monitoring and promotion of human rights, in particular the human rights of vulnerable groups, between the authorities and organizations of civil society. This will, in the long run, ensure positive impact on delivering a social inclusion and protection policy.

The special focus on elderly persons would help to increase social inclusion of this category of the population, improve health condition of the beneficiaries and raise awareness of the community to this particular issue.

In addition to that, the activities targeting persons with disabilities, as well as the beneficiaries of the social housing scheme would significantly improve their access to social services. It will provide sustainable and integrated model(s) for social housing and a platform for a coordinated policy on disabled persons under the UN Convention on Persons with Disabilities.

Overall, the combined supporting legal documents and social assistance measures that the project is about to deliver, should help in creating favorable and sustainable preconditions for the social protection policy makers and providers in reinforcing the social protection system in a long run.

3.3 Results and measurable indicators

Component I

Result 1.1: Roma housing units and infrastructure constructed and repaired

Indicators:

- Minimum 150 housing units constructed or reconstructed
- At least 100 Roma families benefiting from construction or repair of infrastructure

Result 1.2: An integrated coordination system between authorities in charge for implementation of BiH Action Plan for Roma issues in the fields of employment, housing, health care and education established

Indicators:

- Relevant quality documents drafted such as revised methodology on implementation of the Action Plans, progress report on the Roma Decade, analysis and recommendations on access to rights to housing, health, education and employment
- Number of workshops/meetings with Roma NGO representatives, competent entity ministries and local authorities
- Number of implemented actions in the field of employment, housing, health care and education conducted in at least 6 local communities with the highest number of Roma population in BiH

Component II

Result 2.1: Support to social welfare legislation reforms in the entities and Brcko District of BiH provided

Indicators:

- Map of deficiencies and the needs in the field of legislations reform in the entities and Brcko District BiH level prepared
- Prepared relevant draft laws and bylaws

Result 2.2: System for monitoring the access to rights of vulnerable groups in BiH strengthened

Indicators:

- Uniform monitoring procedures drafted
- 20 training cycles conducted in 2 years for employees of ministries, regional centers and other institutions involved at all levels
- Prepared relevant draft legislation and bylaws

Result 2.3: Capacity of MHRR and other institutions involved in improving the protection of vulnerable groups and promotion of human rights in BiH strengthened

Indicators:

- Promotional materials available (including documentary films)
- Number of promotional workshops for journalists and workshops for the NGO sector
- International documents on human rights available at web page
- International day of human rights marked
- Regularly updated list of NGOs involved in promoting human rights and their projects available at the Ministry's web sites
- Methodology for data collection, which includes a previously prepared evaluation of capacity available
- Initial review of vulnerability of vulnerable groups in BiH with the recommendations available

Result 2.4: Social welfare centers in at least 10 pilot areas strengthened to deliver effective social services with special focus on assistance to elderly persons

Indicators:

- Developed relevant standards of services and drafted by-laws which allow their application in practice
- Number of trained professionals in targeted social welfare centers
- At least 10 junior professional trainees in the targeted centers employed on one-year basis
- Generic model for "Home help for elderly and disabled persons" developed and tested (in at least 2 communities)

Result 2.5: Technical strengthening of the capacities of MHRR and the social service providers

Indicators:

- Software for shared database in MHRR for supporting monitoring and reporting of human rights developed and installed
- Appropriate hardware for shared database procured
- Office equipment and vehicles for at least 12 social welfare centers procured

Component III

Result 3.1: Policies on support to disabled persons implemented at all levels of governance in BiH

Indicators:

- Relevant laws and bylaws drafted
- At least 6 meetings of the Council for Persons with Disabilities held
- Number of specific activities on promotion of rights of persons with disabilities conducted

Result 3.2: Financial assistance programs effectively delivered in the field of training/education and support of disabled persons

Indicators:

- 10 educational workshops for members of associations of persons with disabilities on process of grant application and grant awarding delivered as well as trainings on project management
- Strategy on coordination among associations of persons with disabilities drafted
- At least 10 grants awarded to proposed programs and projects by associations of persons with disabilities and other NGOs that are working in this field
- Number of associations of persons with disabilities participating in the grant scheme (members and non-members of the Council of persons with disabilities)

Result 3.3: Analysis of appropriate solutions for vulnerable categories of persons performed and integrated model of sustainable Social Housing System developed

Indicators:

- Tailor-made durable and sustainable housing solutions for vulnerable categories of persons provided and tested
- Recommendations for social housing and adequate financial sustainability of social housing scheme provided

Result 3.4: 3 pilot social housing projects implemented

Indicators:

- Three social housing premises with 15 to 20 flats constructed to be located accordingly:
 - 1 in Federation of Bosnia and Herzegovina
 - 1 in Republika Srpska
 - 1 in Brcko District of Bosnia and Herzegovina
- Up to 60 families benefiting from the social housing project including at least 15 vulnerable individuals and/or families with vulnerable persons
- Follow-up analysis and evaluation of results of the schemes prepared

3.4 Activities

Component I (Grant following Call for proposals)

Activities related to Result 1.1

1.1.1 Support the MHRH in organization of preparatory meetings/sessions for development of Roma housing projects

1.1.2 Establish the project Steering committee responsible for all project activities and provide support for regular meetings

1.1.3 Launch public Call for interest for housing and revise the projects already selected for funding by the Commission

1.1.4 Support work of the Commission for selection of housing projects, and field visits to each Roma location included in the housing project proposals

1.1.5 Implement construction or reconstruction of at least 150 Roma housing units

1.1.6 Implement construction or repair of infrastructure for minimum 100 Roma families

Activities related to Result 1.2

1.2.1 Develop Methodology on implementation of the Action Plan including access of Roma to employment, housing, health care and education

1.2.2 Establish and support the monitoring teams of the implementation of the Action plans

1.2.3 Organize workshops with Roma NGO representatives, competent entity and local authorities

1.2.4 Create analysis on access and programs in the above mentioned fields

1.2.5 Prepare recommendations how to solve problems regarding existing programs in the above mentioned fields

1.2.6 Support work of 4 thematic working groups in the field of employment, housing, health care and education of Roma

1.2.7 Support actions in the field of employment, housing, health care and education in at least 6 local communities with the highest Roma population

1.2.8 Organize at least 4 regional promotion workshops for Roma population and local authorities regarding access to rights in the above mentioned areas

Component II (Technical Assistance, Supply)

Technical Assistance Contract

Activities related to Result 2.1

2.1.1 Map the needs in the field of the reform of legislation in the entities and Brcko District of BiH

2.1.2 Prepare draft laws, regulations and related documents in the field of social protection in accordance with the provisions of international documents on human rights and policy documents adopted in BiH

Activities related to Result 2.2

2.2.1 Train the staff as to collect data on the central, entity and local level based on the upgraded or newly developed software

2.2.2 Train the staff to work in the new program and the data processing and analysis

2.2.3 Prepare analysis of national legislation in the field of human rights with special focus on vulnerable population groups

Activities related to Result 2.3

2.3.1 Conduct quantitative research on the perceptions and attitudes among service providers and users

2.3.2 Prepare and broadcast documentaries and publish the promotional brochures covering all sectors of MHRR

2.3.3 Organize workshops for journalists (media) who report on human rights in BiH.

2.3.4 Organize workshops for the NGO sector whose mission is to promote human rights in BiH

2.3.5 Provide trainings for Ministry's staff on the delivery of promotional activities

2.3.6 Create and maintain web pages on the website of the Ministry

2.3.7 Conduct proof-reading and publishing of international documents on human rights ratified by BiH in three local language versions

2.3.8 Provide the update on the number of citizens / civil society organizations who have used the newly installed database

2.3.9 Mark the International day of human rights (including publication of brochures and / or organization of the round tables)

Activities related to Result 2.4

2.4.1 Conduct a thorough analysis on capacities of the targeted social welfare centers and prepare plan of capacity building

2.4.2 Develop and define a minimum standard of services in the field of social protection and draft bylaws which would enhance their application in practice in the targeted centers

- 2.4.3 Educate professionals in the individual approach in the work with the end user (case management), in the estimation (acceptance, initial, complex estimation) and other skills in work with user in targeted social welfare centers
- 2.4.4 Provide training on service standards and their application in the practice for professionals in targeted social welfare centers
- 2.4.5 Provide supervision of procedures in the targeted social welfare centers
- 2.4.6 Prepare a medium-term plan for development of social protection (3-5 years) in the targeted communities
- 2.4.7 Employ one young professional trainee for a period of one year in targeted centers
- 2.4.8 Assess the needs and make specifications for procuring equipment in the targeted social welfare centers
- 2.4.9 Develop and pilot a generic model of “Home help for elderly and disabled persons” in at least 2 communities
- 2.4.10 Provide support to the establishment of mobile teams for “Home help for elderly and disabled persons” in at least two local communities
- 2.4.11 Train and provide field support to mobile teams for delivering service “Home help for elderly and disabled persons” to at least 30 users

Supply contract

Activities related to Result 2.5

- 2.5.1 Upgrade existing or develop a new software for MHRR and procure equipment as to support a unified system of monitoring and collecting data on the status and needs by connecting multiple users (MHRR, regional centers, responsible entity, Brcko district and municipality authorities)
- 2.5.2 Procure computer and office equipment for at least 10 social welfare centers
- 2.5.3 Procure off-road vehicles for mobile teams that will provide “Home help for elderly and disabled persons”
- 2.5.4 Procure vehicles for a number of social welfare centers

Component III (2 Grant contracts following call for proposals)

Activities related to Result 3.1

- 3.1.1 Support the establishment of the working group for preparing analysis of domestic legislation in compliance with the Convention on the Rights of Persons with Disabilities and the drafting of the respective analysis
- 3.1.2 Support the establishment of the Working group for creation of a model on data collection in respect to the implementation of the Convention
- 3.1.3 Provide the recommendations based on completed analysis of domestic legislation
- 3.1.4 Organize at least 6 meetings of the Council for persons with disabilities of Bosnia and Herzegovina
- 3.1.5 Support the establishment of the working group that will prepare guidelines for cooperation between institutions at all levels of governance, and draft a report on this cooperation
- 3.1.6 Conduct campaigns on raising public awareness on problems that are facing persons with disabilities by publishing different brochures, organizing media campaigns, etc.

3.1.7 Organize at least 5 thematic meetings/public debates with regard to drafted analysis and recommendation on the Convention

Activities related to Result 3.2

3.2.1 Support the creation of the Commission for establishing criteria for grant awarding to the associations of persons with disabilities

3.2.2 Support the establishment of a team for training/education and prepare modules of the training/education sessions

3.2.3 Organize at least 10 workshops for members of the associations of persons with disabilities with main objective to train those members to independently write project applications and manage those projects

3.2.4 Define and harmonize criteria for grant approval

3.2.5 Award at least 10 grants to the associations of persons with disabilities based on defined criteria

3.2.6 Provide support to grant beneficiaries in project implementation

3.2.7 Prepare Strategy on cooperation between associations of persons with disabilities

3.2.8 Provide monitoring of grant scheme implementation

Activities related to Result 3.3

3.3.1 Conduct analysis of legal and institutional framework for housing of vulnerable groups of persons

3.3.2 Define and propose recommendations for systematic improvements in the legal and institutional framework for housing of vulnerable groups of persons

3.3.3 Develop and pilot an integrated model of sustainable Social Housing System

Activities related to Result 3.4

3.4.1 Propose, select and contract design of 3 social housing premises

3.4.2 Implement works on construction based on recommendations of integrated model

3.4.3 Provide supervision of works on regular basis

3.4.4 Conduct interviews with final beneficiaries of the pilot social housing scheme project, to perform analysis and evaluation of results accomplished

3.5 Conditionality and sequencing

There is no major outstanding conditionality for the project implementation. However, there might be certain issues to be resolved with regard to the availability of the financial and human resources to be allocated on behalf of the beneficiary stakeholders as to ensure ownership of the project, but they do not represent any major risk to the project.

With regard to sequencing, for *Component I*, the project activity will include technical assistance to the implementation of the Roma Action plans, including support to the construction of a number of housing units and infrastructure for Roma population, through one grant contract. The main conditionality for the project implementation is the solution of property and legal issues or allocation of land for construction of housing units.

Within *Component II*, the technical assistance contract is to be complemented with the supply contract. The technical specification for the supply contract will be drafted at an early stage as to include details on procurement of necessary software and hardware for supporting the monitoring and reporting functions within the MHRR and the respective institutions, as well as procurement of office equipment and vehicles for social welfare providers.

Component III shall include two grant contracts, one for persons with disabilities, and another for the social housing scheme. In relation to persons with disabilities contract, the grant will include a technical assistance part and a subsequent re-granting scheme that will benefit associations of persons with disabilities. The social housing scheme will be also delivered through a grant contract, the first part with a technical assistance component and a subsequent implementation of 3 pilot social housing projects.

3.6 Linked activities

The social development sector benefits substantially from past and on-going EU assistance. IPA, in cooperation with UNICEF, supports the social protection and inclusion of vulnerable groups, in particular children and finances the implementation of the action plans on Roma. Other donors in the education and employment sector are Austria, Germany, Hungary, Italy, Japan, the Netherlands, Spain, Sweden, Switzerland, the United States, UNDP and the United Nations Children's Fund (UNICEF), the United Kingdom and the World Bank.⁴

Some of the previous IPA interventions include:

- Enhancing the Social Protection and Inclusion System (SPIS) for Children in Bosnia and Herzegovina (IPA 2007, IPA 2008, IPA 2010)
- Support to return to Kotor Varos municipality (IPA 2007)
- Support to the implementation of the National Action Plans on Roma (IPA 2008)
- Support for development of health care systems in BiH (IPA 2008)
- Several Roma projects were funded through the European Instrument for Democracy and Human Rights (EIDHR)

With regard to social housing scheme, The Ministry of Human Rights and Refugees of BiH is determined to make additional efforts to continue the support to systematic and long-term resolving of housing issues, which are vital for vulnerable categories of people in BiH. This should be done in cooperation with other competent bodies in Bosnia-Herzegovina, and with the necessary assistance of international community, including the non-governmental sector. These efforts are an extension of continuous work with local institutions and support to them on identification of appropriate, permanently durable solutions for residents of collective centers; creation of available housing stock in communities; and development of a strategy of social housing in BiH within successful pilot programs implemented by NGOs such as CRS, Hilfswerk-Austria etc. During the implementation, several models of social non-profit housing were developed and tested for different categories of beneficiaries. These models also differ by ownership and management, locations, and type of community (urban or rural).

⁴ MIPD BiH 2011-2013 (draft version)

3.7 Lessons learned

Previous assistance in the field of social protection policy has shown that substantial improvements of the system are required as to achieve the equal social assistance and entitlement to different vulnerable and socially excluded categories of the population across the country. The policy makers at entity and Brcko District level have perceived the need to reform their social protection systems by moving towards a needs-based approach. It was also made clear that social service providers need to develop all-encompassing model(s) for delivering services to the most vulnerable categories of the population, targeting their education, employment, access to health and housing, among others. The example of the Roma showed that providing only housing to this vulnerable category, without access to other services, was neither a sufficient nor a sustainable solution to address their needs.

The past projects on social housing have helped to develop documents related to ownership, management and beneficiary selection, as well as to develop a model of non-profitable rent that would surely, as examples of good practices, be applicable in future replications of these successful models. Also, it should be particularly acknowledged that within existing programs, through different education and trainings, employees of ministries, municipalities, social welfare centers, NGOs and relevant public companies, have been introduced to the need for a comprehensive and integrated approach to social housing system in BiH.

4. Indicative Budget (amounts in EUR)

			TOTAL EXP.RE	SOURCES OF FUNDING								
				IPA COMMUNITY CONTRIBUTION		NATIONAL CONTRIBUTION					PRIVATE CONTRIBUTION	
ACTIVITIES	IB (1)	INV (1)	EUR (a)=(b)+(c)+(d)	EUR (b)	%(2)	Total EUR (c)=(x)+(y)+(z)	% (2)	Central EUR (x)	Regional/ Local EUR (y)	IFIs EUR (z)	EUR (d)	% (2)
Component 1			2 750 000	2 500 000	90.9						250 000	9.1
Contract 1.1 Grant		X	2 750 000	2 500 000	90.9						250 000	9.1
Component 2			3 120 000	3 000 000	96	120 000	4					
Contract 2.1 Technical assistance	X		2 200 000	2 200 000	100							-
Contract 2.2 Supply (2 lots)	X		920 000	800 000	87	120 000	13					-
Contract 2.2.1			460 000	400 000	87	60 000	13					
Contract 2.2.2			460 000	400 000	87	60 000	13					
Component 3			2 200 000	2 000 000	90.9						200 000	9.1
Contract 3.1 Grant	X		1 100 000	1 000 000	90.9						100 000	9.1
Contract 3.2 Grant		X	1 100 000	1 000 000	90.9						100 000	9.1
TOTAL IB			4 220 000	4 000 000	94.79	120 000	2.84				100 000	2.37
TOTAL INV			3 850 000	3 500 000	90.9						350 000	9.1
TOTAL PROJECT			8 070 000	7 500 000	92.9	120 000	1.5				450 000	5.6

Amounts net of VAT

5. Indicative Implementation Schedule (periods broken down per quarter)

Contracts	Start Tendering	of Signature contract	of Project Completion
Contract 1.1 Grant	Q3/2012	Q3/2013	Q3/2015
Contract 2.1 Technical assistance	Q3/2012	Q2/2013	Q2/2015
Contract 2.2 Supplies	Q3/2013	Q1/2013	Q2/2014
Contract 3.1 Grant	Q3/2012	Q2/2013	Q2/2015
Contract 3.2 Grant	Q3/2012	Q3/2013	Q3/2015

6. Cross cutting issues

6.1 Equal Opportunity

The project will by no means give advantage to one category of the population over another. Its main aim is to support social inclusion of the vulnerable and socially disadvantaged categories of the population in Bosnia and Herzegovina, and among these categories providing equal treatment and opportunity between women and men.

6.2 Environment

N/A

6.3 Minorities

One the project components will have a special focus on Roma population, as the most vulnerable category of the population in Bosnia and Herzegovina. This, however, will not exclude Roma and other minorities from benefiting from other project components targeting the vulnerable and socially disadvantaged categories of the population.

ANNEXES

- I Log frame in Standard Format
- II Amounts contracted and Disbursed per Quarter over the full duration of Programme
- III Description of Institutional Framework
- IV Reference to laws, regulations and strategic documents
- V Details per EU funded contract

ANNEX I: Logical framework matrix

LOGFRAME PLANNING MATRIX		IPA National Programme 2011 – Bosnia and Herzegovina;		
		Fiche 10 " Social Inclusion"		
		Contracting period expires: Three years following the date of the conclusion of the Financing Agreement		Disbursement period expires: One year following the end date for the execution of contracts
CRIS Number:		Total budget: 8 070 000	IPA budget: EUR 7 500 000	
Overall objective	Objectively verifiable indicators	Sources of Verification		
To contribute to improvement of the social protection system at all levels of governance and to address the specific needs of vulnerable groups in Bosnia and Herzegovina	Achievement of progress benchmarks in regards to implementation of social protection policy	<ul style="list-style-type: none"> ▪ EU Progress report for BiH ▪ International and national reports on human rights protection and social protection policy in BiH 		
Project purpose	Objectively verifiable indicators	Sources of Verification	Assumptions	
<p>I To ensure implementation of Roma Action Plan and to provide social housing for Roma</p> <p>II To enhance monitoring, reporting and promotion of human rights and to improve social protection of the vulnerable and socially disadvantaged groups.</p> <p>III To enable access to social services for vulnerable and socially disadvantaged groups</p>	<p>I Increase in Roma access to housing and other social services</p> <p>II Increase in access to rights of socially disadvantaged and vulnerable groups with special focus on elderly persons</p> <p>III Increase in the number of persons with disabilities and social housing beneficiaries accessing the social services according to needs-based approach</p>	<ul style="list-style-type: none"> ▪ Report on implementation of the Action Plan for Roma ▪ Report on Roma Decade ▪ Report on Monitoring and Evaluation ▪ Report on implementation of Convention on protection of persons with disabilities ▪ Report on social housing policy implementation 	<p>-Relevant institutions committed to cooperate</p> <p>-Regular planning of financial means in the budget for financing implementation of the Action Plan on BiH level</p>	

Results	Objectively verifiable indicators	Sources of Verification	Assumptions
<p><u>Component I</u></p> <p>Result 1.1</p> <p>Roma housing units and infrastructure constructed and repaired</p> <p>Result 1.2</p> <p>An integrated coordination system between authorities in charge for implementation of BiH Action Plan for Roma issues in the fields of employment, housing, health care and education established</p>	<p><u>Component I</u></p> <ul style="list-style-type: none"> • Minimum 150 housing units constructed or reconstructed • At least 100 Roma families benefiting from construction or repair of infrastructure • Relevant quality documents drafted such as revised methodology on the implementation of Action plans, progress report on Roma Decade, analysis and recommendations on access to rights to housing, health, education and employment • Number of workshops/meetings with Roma NGO representatives, competent entity ministries and local authorities • Number of implemented actions in the field of employment, housing, health care and education conducted in at least 6 local communities with the highest number of Roma population in BiH 	<p><u>Component I</u></p> <ul style="list-style-type: none"> ▪ Contracts on handover of housing units ▪ Reports on regular monitoring • Report on evaluation of the project • Monitoring report based on the field work • Minutes from the meetings • Lists of participants from trainings 	<p><u>Component I</u></p> <p>Solved property and legal issues or allocation of land for construction of housing units</p> <p>Readiness of all relevant institutions to cooperate regarding implementation of the Action Plan</p> <p>Active involvement of Roma population and Roma NGO's</p>

<p><u>Component II</u></p> <p>Result 2.1</p> <p>Support to social welfare legislation reforms in the entities and Brcko District of BiH provided</p> <p>Result 2.2</p> <p>System for monitoring the access to rights of vulnerable groups in BiH strengthened</p> <p>Result 2.3</p> <p>Strengthened capacity of MHRR and other institutions involved in improving the protection of vulnerable groups and promotion of human rights in BiH</p>	<p><u>Component II</u></p> <ul style="list-style-type: none"> • Map of deficiencies and the needs in the field of legislations reform in the entities and Brcko District of BiH level prepared ; • Number of proposal laws and regulations drafted ; • Uniform monitoring procedures drafted • 20 training cycles conducted in 2 years for employees of ministries, regional centers and other institutions involved at all levels • Relevant draft legislation and bylaws prepared • Promotional materials available (including documentary films) • Number of promotional workshops for journalists and workshops for the NGO sector • International documents on human rights available at web page • International day of human rights marked • Regularly updated list of NGOs involved in promoting human rights and their projects through the Ministry's web sites 	<p><u>Component II</u></p> <ul style="list-style-type: none"> • Reports on project implementation • Project evaluation reports • Project implementation reports • Reports on training and list of participants • Project reports • Minutes of the meetings • The six-month reports on the work of civil society organizations involved in the project • MHRR web page • Joint monitoring reports; • Annual Report of MHRR • Databases of civil society organizations on vulnerable groups 	<p><u>Component II</u></p> <p>All relevant stakeholders are willing to participate in the coordination and to cooperate in both determining the proper solutions and implementation of unanimously agreed and accepted goals</p>
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<p>Result 2.4</p> <p>Social welfare centers in at least 10 pilot areas strengthened to deliver effective social services with special focus on assistance to elderly persons</p> <p>Result 2.5</p> <p>Technical strengthening of the capacities of MHRR and the social service providers</p>	<ul style="list-style-type: none">• Methodology for data collection, which includes a previously prepared evaluation capacity available• Initial review of vulnerability of vulnerable groups in BiH with the recommendations available • Number of developed standards of services and number of drafted by-laws which allow their application in practice• Number of trained professionals in targeted social welfare centers• At least 10 junior professional trainees in the targeted centers employed on one-year basis• Generic model for "Home help for elderly and disabled persons" developed and tested (in at least 2 communities) • Software for shared database in MHRR for supporting monitoring and reporting of human rights developed and installed• Appropriate hardware for shared database procured• Office equipment and vehicles for at least 12 social welfare centers procured	<ul style="list-style-type: none">• List of participants of trainings• Contracts for junior professionals• Minutes• Project implementation reports• Users' survey	
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<p><u>Component III</u></p> <p>Result 3.1</p> <p>Policies on support to disabled persons can be implemented at all levels of governance in BiH</p> <p>Result 3.2</p> <p>Financial assistance programs effectively delivered in the field of training/education and support of disabled persons</p>	<p><u>Component III</u></p> <ul style="list-style-type: none"> • Number of documents available • At least 6 meetings of the Council for Persons with Disabilities held • Number of specific activities on promotion of rights of persons with disabilities conducted <ul style="list-style-type: none"> • 10 educational workshops for members of associations of persons with disabilities on process of grant application and grant awarding delivered as well as trainings on project management • Strategy on coordination among associations of persons with disabilities drafted • At least 10 grants awarded to proposed programs and projects by associations of persons with disabilities and other NGOs that are working in this field • Number of associations of persons with disabilities participating in the grant scheme (members and non-members of the Council of persons with disabilities) 	<p><u>Component III</u></p> <ul style="list-style-type: none"> • Analysis and recommendations available on the web site of MHRR • Report on fulfillments of tasks based on agenda of Council for Persons with Disabilities • Outlined guidelines available on the web site of MHRR • Reports on thematic meetings and public debates available on the web site of MHRR <ul style="list-style-type: none"> • Criteria on grant application process published on the web site of MHRR • Reports from workshops published on the web site of MHRR • Report on coordination between association of persons with disabilities published on the web site of MHRR • Report on awarded grants published on the web site of MHRR • Monitoring report on grant scheme implementation 	<p><u>Component III</u></p> <p>All relevant stakeholders show the interest and are willing to participate and cooperate in the project implementation</p>
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<p>Result 3.3</p> <p>Analysis of appropriate solutions for vulnerable categories of persons performed and integrated model of sustainable Social Housing System developed</p> <p>Result 3.4</p> <p>3 pilot social housing projects implemented</p>	<ul style="list-style-type: none"> • Tailor-made durable and sustainable housing solutions for vulnerable categories of persons provided and tested • Recommendations for social housing and adequate financial sustainability of social housing scheme provided • Three social housing premises with 15 to 20 flats constructed to be located accordingly: <ul style="list-style-type: none"> - 1 in Federation of Bosnia and Herzegovina - 1 in Republika Srpska - 1 in Breko District of Bosnia and Herzegovina • Up to 60 families benefiting from the social housing project including at least 15 vulnerable individuals and/or families with vulnerable persons • Follow-up analysis and evaluation of results of the schemes prepared 	<ul style="list-style-type: none"> • Progress reports on project implementation submitted to the MHRR on regular basis 	<p>Coordination and cooperation among all relevant stakeholders is a mandatory precondition in both determining proper solutions and implementation of unanimously agreed and accepted goals to be achieved.</p>
<p>Activities</p>	<p>Means</p>	<p>Costs</p>	<p>Assumptions</p>
<p><u>Component I</u></p> <p><u>Activity 1</u></p> <p>Result 1.1</p> <p>1.1.1 Support MHRR in organization of preparatory meeting/sessions for development of Roma housing</p>	<p>Grant</p>	<p>Total :EUR 2 750 000</p> <p>IPA contribution: EUR 2 500 000</p>	<p>Relevant institutions willing to cooperate</p> <p>Specific project resources are available</p>

<p>projects</p> <p>1.1.2 Establish the project Steering committee responsible for all project activities and provide support for regular meetings</p> <p>1.1.3 Launch public Call for interest for housing and revise the projects already selected for funding by the Commission</p> <p>1.1.4 Support work of the Commission for selection of housing projects, and field visits to each Roma location included in the housing project proposals</p> <p>1.1.5 Implement construction or reconstruction of at least 150 Roma housing units</p> <p>1.1.6 Implement construction or repair of infrastructure for minimum 100 Roma families</p> <p>Result 1.2</p> <p>1.2.1 Develop Methodology on implementation of the Action Plan including access of Roma to employment, housing, health care and education</p> <p>1.2.2 Establish and support the monitoring teams of the implementation of the Action plans</p> <p>1.2.3 Organize workshops with Roma NGO representatives, competent entity and local authorities</p> <p>1.2.4 Create analysis on access and programs in the above mentioned</p>			<p>Co-financing resources available</p>
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<p>fields</p> <p>1.2.5 Prepare recommendations how to solve problems regarding existing programs in the above mentioned fields</p> <p>1.2.6 Support work of 4 thematic working groups in the field of employment, housing, health care and education of Roma</p> <p>1.2.7 Support actions in the field of employment, housing, health care and education in at least 6 local communities targeted with the highest Roma population</p> <p>1.2.8 Organize at least 4 regional promotion workshops for Roma population and local authorities regarding access to rights in the above mentioned areas</p> <p><u>Component II</u></p> <p><u>Activity 2</u></p> <p>Result 2.1</p> <p>2.1.1 Map the needs in the field of the reform of legislation in the entities and Brcko District of BiH</p> <p>2.1.2 Prepare draft laws, regulations and related documents in the field of social protection in accordance with the provisions of international documents on human rights and policy</p>	<p><u>Component II</u></p> <p>Technical Assistance</p>	<p><u>Component II</u></p> <p>Total per Component II: EUR 3 120 000</p> <p>IPA contribution : EUR 3 000 000</p> <p>TA contract: EUR 2 200 000</p> <p>(IPA contribution 100%)</p>	<p><u>Component II</u></p> <p>Relevant institutions willing to cooperate</p> <p>Specific project resources are available</p>
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<p>documents adopted in BiH</p> <p>Result 2.2</p> <p>2.2.1 Train the staff as to collect data on the central, entity and local level based on the upgraded or newly developed software</p> <p>2.2.2 Train the staff to work in the new program and the data processing and analysis</p> <p>2.2.3 Prepare analysis of national legislation in the field of human rights with special focus on vulnerable population groups</p> <p>Result 2.3</p> <p>2.3.1 Conduct quantitative research on the perceptions and attitudes among service providers and users</p> <p>2.3.2 Prepare and broadcast documentaries and publish the promotional brochures covering all sectors of MHRR</p> <p>2.3.3 Organize workshops for journalists (media) who report on human rights in BiH.</p> <p>2.3.4 Organize workshops for the NGO sector whose mission is to promote human rights in BiH</p> <p>2.3.5 Provide trainings for Ministry's staff on the delivery of promotional activities</p> <p>2.3.6 Create and maintain web pages on the website of the Ministry</p>			
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<p>2.3.7 Conduct proof-reading and publishing of international documents on human rights ratified by BiH in three local language versions</p> <p>2.3.8 Provide the update on the number of citizens / civil society organizations who have used the newly installed database</p> <p>2.3.9 Mark the International day of human rights (including publication of brochures and / or organization of the round tables)</p> <p>Result 2.4</p> <p>2.4.1 Conduct a thorough analysis on capacities of the targeted social welfare centers and prepare plan of capacity building</p> <p>2.4.2 Develop and define a minimum standard of services in the field of social protection and draft bylaws which would enhance their application in practice in the targeted centers</p> <p>2.4.3 Educate professionals in the individual approach in the work with the end user (case management), in the estimation (acceptance, initial, complex estimation) and other skills in work with user in targeted social welfare centers</p> <p>2.4.4 Provide training on service standards and their application in the practice for professionals in targeted social welfare centers</p> <p>2.4.5 Provide supervision of</p>			
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<p>procedures in the targeted social welfare centers</p> <p>2.4.6 Prepare a medium-term plan for development of social protection (3-5 years) in the targeted communities</p> <p>2.4.7 Employ one young professional trainee for a period of one year in targeted centers</p> <p>2.4.8 Assess the needs and make specifications for procuring equipment in the targeted social welfare centers</p> <p>2.4.9 Develop and pilot a generic model of “Home help for elderly and disabled persons” in at least 2 communities</p> <p>2.4.10 Provide support to the establishment of mobile teams for “Home help for elderly and disabled persons” in at least two local communities</p> <p>2.4.11 Train and provide field support to mobile teams for delivering service “Home help for elderly and disabled persons” to at least 30 users</p> <p>-----</p> <p>Result 2.5</p> <p>2.5.1 Upgrade existing or develop a new software for MHRR and procure equipment as to support a unified system of monitoring and collecting data on the status and needs by connecting multiple users (MHRR, regional centers, responsible entity, Brcko district and municipality</p>	<p>-----</p> <p>Supply contract (2 lots)</p>	<p>-----</p> <p>Total for Supply contract: EUR 920 000 (each lot EUR 460 000)</p> <p>(IPA contribution 87%)</p>	
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<p>authorities) 2.5.2 Procure computer and office equipment for at least 10 social welfare centers 2.5.3 Procure off-road vehicles for mobile teams that will provide “Home help for elderly and disabled persons” 2.5.4 Procure vehicles for a number of social welfare centers</p> <p><u>Component III</u></p> <p><u>Activity 3</u> Result 3.1 3.1.1 Support the establishment of the working group for preparing analysis of domestic legislation in compliance with the Convention on the Rights of Persons with Disabilities and the drafting of the respective analysis 3.1.2 Support the establishment of the Working group for creation of model on data collection in respect to the implementation of the Convention 3.1.3 Provide the recommendations based on completed analysis of domestic legislation 3.1.4 Organize 6 meetings of the Council for persons with disabilities of Bosnia and Herzegovina 3.1.5 Support the establishment of the working group that will prepare guidelines for cooperation between institutions at all levels of governance,</p>	<p><u>Component III</u></p> <p>Grant</p>	<p><u>Component III</u></p> <p>Total per Component III: EUR 2 200 000</p> <p>IPA contribution: EUR 2 000 000</p> <p>Grant contract (R3.1 and R3.2): EUR 1 100 000</p> <p>IPA contribution : EUR 1 000 000</p>	<p><u>Component III</u></p> <p>Relevant institutions willing to cooperate</p> <p>Specific project resources are available</p> <p>Co-financing resources available</p>
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<p>and draft a report on this cooperation</p> <p>3.1.6 Conduct campaigns on raising public awareness on problems that are facing persons with disabilities by publishing different brochures, organizing media campaigns, etc.</p> <p>3.1.7 Organize at least 5 thematic meetings/public debates with regard to drafted analysis and recommendation on the Convention</p> <p>Result 3.2.</p> <p>3.2.1 Support the creation of the Commission for establishing criteria for grant awarding to the associations of persons with disabilities</p> <p>3.2.2 Support the establishment of a team for training/education and prepare modules of the training/education sessions</p> <p>3.2.3 Organize 10 workshops for members of the associations of persons with disabilities with main objective to train those members to independently write project applications and manage those projects</p> <p>3.2.4 Define and harmonize criteria for grant approval</p> <p>3.2.5 Award at least 10 grants to the associations of persons with disabilities based on defined criteria</p> <p>3.2.6 Provide support to grant beneficiaries in project implementation</p>			
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<p>3.2.7 Prepare Strategy on cooperation between associations of persons with disabilities</p> <p>3.2.8 Provide monitoring of grant scheme implementation</p> <p>-----</p> <p>Result 3.3</p> <p>3.3.1 Conduct analysis of legal and institutional framework for housing of vulnerable groups of persons</p> <p>3.3.2 Define and propose recommendations for systematic improvements in the legal and institutional framework for housing of vulnerable groups of persons</p> <p>3.3.3 Develop and pilot an integrated model of sustainable Social Housing System</p> <p>Result 3.4</p> <p>3.4.1 Propose, select and contract design of 3 social housing premises</p> <p>3.4.2 Implement works on construction based on recommendations of integrated model</p> <p>3.4.3 Provide supervision of works on regular basis</p> <p>3.4.4 Conduct interviews with final beneficiaries of the pilot social housing scheme project, to perform analysis and evaluation of results accomplished</p>	<p>-----</p> <p>Grant</p>	<p>-----</p> <p>Grant contract (R3.3 and R3.4): EUR 1 100 000</p> <p>IPA contribution: EUR 1 000 000</p>	
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ANNEX II: Amounts (in EUR) Contracted and disbursed by quarter for the project

Contracted	Q3/2012	Q1/2013	Q2/2013	Q1/2014	Q2/2014	Q3/2014	Q2/2015	
Contract 1.1 (Grant)			2 500 000					
Contract 2.1 (Technical Assistance)			2 200 000					
Contract 2.2 (Supplies)				800 000				
Contract 3.1 (Grant)			1 000 000					
Contract 3.2 (Grant)			1 000 000					
Cumulated			6 700 000	7 500 000				
Disbursed								
Contract 1.1 (Grant)			2 000 000		250 000		250 000	
Contract 2.1 (Technical Assistance)			660 000	500 000		500 000	540 000	
Contract 2.2 (Supplies)				480 000	320 000			
Contract 3.1 (Grant)			800 000		100 000		100 000	
Contract 3.2 (Grant)			800 000		100 000		100 000	
Cumulated			4 260 000	5 240 000	6 010 000	6 510 000	7 500 000	

ANNEX III Description of Institutional Framework

In Bosnia and Herzegovina the social policy is within the jurisdiction of the entities. State Ministry of Civil Affairs of BiH (Sector for Labor, Employment, Social Protection and Pensions) is responsible for the coordination of the social protection policy in the country. State Ministry of Human Rights and refugees is responsible for coordination and reporting on the human rights under international conventions that apply in Bosnia and Herzegovina.

In the Federation of BiH, the direct provision of social protection is through the cantons and municipality authorities, specialized agencies and institutions for social protection including social welfare centers and institutions for children without parental care. The organization, structure and financing of social protection institutions are regulated by cantonal law.

In the Republika Srpska (RS), the direct provision of social protection is through the municipal authorities and social welfare and child care services in municipalities where there are no centres for social work.

In Brcko District of BIH applies Social protection Law of Brcko District and social protection is provided by the District authorities.

ANNEX IV Reference to laws, regulations and strategic documents

- *Reference list of relevant laws and regulations*

Reference to relevant national laws and regulations

State level

Law on ministries and other administrative organ of BiH, OG BiH 5/03

Republika Srpska

Law on Social Protection of RS Official Gazette RS (OG RS) 5/93, 15/96, 110/03, 33/08
Las on revisions and addendums of the Law on Children Protection OG RS17/08, and
4/02, 17/08, 1/09

Family Law of RS, OG RS 54/02, 41/08

Law on revisions and addendum to the Family Law OG RS 41/08

Law on Protection against Family Violence, OG RS 118/05, 17/08

Law on Pensions and Disability Insurance OG RS 32/00, 40/00, 37/01, 32/02, 47/02 and
110/03

Law on Health Protection OG RS, 18/99, 23/99, 58/01 and 62/02

Law on Health Insurance, OG RS 18/99, 51/01, 70/01 and 51/03

Federation of Bosnia and Herzegovina

Law on Health Protection, OG FBiH 29/97

Law on Health Insurance OG FBiH 30/97,7/02 and 80/08

Law on Basic Health Rights 21/09

Law on Protection against family Violence, **OG FBiH 24/05**

Family Law of FBiH, OG 38/05

Brcko District of Bosnia and Herzegovina

Family Law OG DB 23/07

Law on Health Protection OG DB 2/01

Law on Social Protection OG DB 1/03

Law on Child Protection OG DB 4/04

List of ratified international conventions on human rights by Bosnia and Herzegovina

a) BiH ratified following UN international agreements on human rights:

No.	Title of the document	Published	Status
1.	The Convention on the Prevention and Punishment of the Crime of Genocide	„Official Gazette of RBiH“, No: 25/93,	Succession on 29. 12. 1992.
2.	The Convention of the Non-Applicability of Statutory Limitations to War Crimes and Crimes against Humanity	„Official Gazette of RBiH“, No: 25/93,	Succession on 1. 9. 1993.
3.	International Convention on the Suppression and Punishment of the Crime of Apartheid	„Official Gazette of RBiH“, No: 25/93,	Succession on 1. 9. 1993.
4.	International Convention against Racial Discrimination in Sports	„Official Gazette of RBiH“, No: 25/93,	Succession on 1. 9. 1993.
5.	International Covenant on Economic, Social and Cultural Rights (ICESCR)	„Official Gazette of RBiH“, No: 25/93,	Succession on 1. 9. 1993.
6.	International Covenant on Civil and Political Rights (CCPR)	„Official Gazette of RBiH“, No: 25/93,	Succession on 1. 9. 1993.
7.	Optional Protocol to the International Covenant on Civil and Political Rights (CCPR-OP1)		Ratified on 1. 3. 1995.
8.	Second Optional Protocol to the International Covenant on Civil and Political Rights, aiming at the abolition of the death penalty (CCPR-OP2-DP)		Signed on 7. 9. 200, ratified on 16. 3. 2001.
9.	International Convention on the Elimination of All Forms of Racial Discrimination (CERD)	„Official Gazette of RBiH“, No: 25/93,	Succession on 16. 7. 1993.
10.	The Convention on the Elimination of All Forms of Discrimination against Women (CEDAW)	„Official Gazette of RBiH“, No: 25/93,	Succession on 1. 9. 1993.
11.	Optional Protocol to the Convention on the Elimination of Discrimination against Women (CEDAW-OP)		Signed on 7. 9. 2000., ratified on 4. 9. 2002. g.
12.	Convention Against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment (CAT)	„Official Gazette of RBiH“, No: 25/93,	Succession on 1. 9. 1993.
13.	Convention on the Rights of the Child (CRC)	„Official Gazette of RBiH“, No: 25/93,	Succession on 1. 9. 1993.
14.	Optional Protocol to the Convention on the Rights of the Child on the involvement of children in armed conflict (CRC-OP-C)		Signed on 7. 9. 2000, ratification instrument not deposited yet,

15.	Optional Protocol to the Convention on the Rights of the Child on the sale of children, child prostitution and child pornography (CRC-OP-SC)		Signed on 7. 9. 2000., ratified on 4. 9. 2002.
16.	International Convention on the Protection of the Rights of All Migrant Workers and Members of Their Families(MWC)		Accession on 13. 12. 1996.
17.	Convention relating to the Status of Refugees from 1951.		Succession on 1.9.1993.
18.	Protocol relating to the Status of Refugees from 1967.		Succession on 1.9.1993.
19.	Protocol to Prevent, Suppress and Punish Trafficking in Persons Especially Women and Children, supplementing the United Nations Convention against Transnational Organized Crime		
20.	Protocol against the Smuggling of Migrants by Land, Sea and Air, supplementing the United Nations Convention against Transnational Organized Crime	„Official Gazette of RBiH“, No: 3/02,	Ratified on 27. 3. 2002.
21.	Protocol to Prevent, Suppress and Punish Trafficking in Persons Especially Women and Children, supplementing the United Nations Convention against Transnational Organized Crime		(„Official Gazette of BiH“, No: 3/02), ratified on 27. 3. 2002.
22.	UN Declaration on the Rights of Disabled Persons		Ratified on 15.12.2009

b) Council of Europe agreements on human rights signed and ratified by Bosnia and Herzegovina:

No.	Title of document	Date of signature	Status
1	Convention for the Protection of Human Rights and Fundamental Freedoms	Signed on 24. 4. 2002.	Ratified on 12. 7. 2002. Entered into force on 12. 7. 2002.
2.	Protocol to Convention for the Protection of Human Rights and Fundamental Freedoms	Signed on 24. 4. 2002.	Ratified on 12. 7. 2002. - Entered into force on 12. 7. 2002.
3.	Protocol No. 2 to the Convention for the Protection of Human Rights and Fundamental Freedoms, conferring upon the European Court of Human Rights competence to give Advisory Opinions	Signed on 24. 4. 2002.	Ratified on 12. 7. 2002. - Entered into force on 12. 7. 2002.
4.	Protocol No. 3 to the Convention for the Protection of Human Rights and Fundamental Freedoms, amending Articles 29, 30 and 34 of the Convention	Signed on 24. 4. 2002.	Ratified on 12. 7. 2002. - Entered into force on 12. 7. 2002.
5.	Protocol No. 4 to the Convention for the Protection of Human Rights and Fundamental Freedoms, securing certain rights and freedoms other than those already included in the Convention and in the first Protocol thereto	Signed on 24. 4. 2002.	Ratified on 12. 7. 2002. Entered into force on 12. 7. 2002.
6.	Protocol No. 5 to the Convention for the Protection of Human Rights and Fundamental Freedoms, amending Articles 22 and 44 of the Convention	Signed on 24.4.2002.	Ratified on 12. 7. 2002. Entered into force on 12. 7. 2002.
7.	Protocol No. 6 to the Convention for the Protection of Human Rights and Fundamental Freedoms concerning the abolition of the death penalty	Signed on 24.4.2002.	Ratified on 12.7.2002. Entered into force on 1.8.2002.
8.	Protocol No. 7 to the Convention for the Protection of Human Rights and Fundamental Freedoms	Signed on 24. 4. 2002.	Ratified on 12. 7. 2002. Entered into force on 1. 10. 2002.
9.	Protocol No. 8 to the Convention for the Protection of Human Rights and Fundamental Freedoms	Signed on 24. 4. 2002.	Ratified on 12. 7. 2002. Entered into force on 12. 7. 2002.
10.	European Convention for the Prevention of Torture and Inhuman or Degrading Treatment or Punishment, signed on 12.7.2002		Ratified on 12. 7. 2002. Entered into force on 1. 11. 2002.
11.	Protocol No. 11 to the Convention for the Protection of Human Rights and Fundamental Freedoms, restructuring the		Ratified on 12. 7. 2002. Entered into force on 12. 7. 2002.

	control machinery established thereby, signed on 24. 4. 2002		
12.	Framework Convention for the Protection of National Minorities		Ratified on 24. 2. 2000. Entered into force on 1. 6. 2001.
13.	Protocol No. 12 to the Convention For the Protection of Human Rights and Fundamental Freedoms	Signed on 24. 4. 2002.	Ratified on 29. 7. 2003.
14.	Protocol No. 13 to the Convention for the Protection of Human Rights and Fundamental Freedoms	Signed on 3. 5. 2002.	Ratified on 29. 7. 2003. Entered into force on 1. 11. 2003.
15.	European Social Charter (revised) from 1996	Signed on 24. 5. 2004.	Ratified on 7 th October 2008.
16.	Protocol No. 14 to the Convention for the Protection of Human Rights and Fundamental Freedoms		Ratified on 2006

- **Reference to AP/NPAA/EP/SAA**

Stabilization and Association Agreement

Article 2

“Respect for democratic principles and human rights as proclaimed in the Universal Declaration of Human Rights and as defined in the Convention for the Protection of Human Rights and Fundamental Freedoms, in the Helsinki Final Act and the Charter of Paris for a New Europe, respect for principles of international law, including full cooperation with the International Criminal Tribunal for the former Yugoslavia (ICTY), and the rule of law as well as the principles of market economy as reflected in the Document of the CSCE Bonn Conference on Economic Cooperation, shall form the basis of the domestic and external policies of the Parties and constitute essential elements of this Agreement.”

Article 5

“International and regional peace and stability, the development of good neighbourly relations, human rights and the respect and protection of minorities are central to the Stabilisation and Association process. The conclusion and the implementation of this Agreement will remain subject to the conditions of the Stabilisation and Association process and are based on the individual merits of Bosnia and Herzegovina.”

- **Reference to MIPD**

MIPD 2011-2013 (draft version)

3.6.3 Sector objectives for EU support over next three years

Improve the social protection system at all levels of governance and address the specific needs of vulnerable groups.

I

Indicators:

- Capacities of social service providers strengthened, in particular to apply a needs-based approach for social services;
- Targeted interventions in support of e.g. Roma, refugees and internally displaced people, children and youth, women, people with disabilities, or elderly people implemented, in cooperation with civil society organizations.

• ***Reference to National Development Plan***

2010-2014 BiH Country Development Strategy and Social Inclusion Strategy are drafted but yet to be adopted.

State level strategies

- BiH Health Information System Strategy (under adoption)
- Policy in the field of disability (action plan is adopted)
- Revised Strategy for the implementation of Annex VII
- Mine action Strategy, Sub-strategy for Mine Victims support 2009-2019
- National Strategy on Combating Violence Against Children 2007-2010 (there is an initiative for the new Strategy covering the period 2011-2014)
- 2006-2016 Policy on Protection of Children without Parental Care and Families at Risk of Separation BiH
- National Strategy Against Juvenile Delinquency 2006-2010 (there is an initiative for the new Strategy covering the period 2011-2014)
- National action plan for children 2002-2010 (there is an initiative for the new Plan covering the period 2011-2014)
- 2008-2012 Action Plan for combating trafficking in human beings
- National Strategy for fight against HIV/AIDS
- 2005-2015 National Strategy on Roma in the field of education, health, housing and employment
- 2008-2015 National Action Plans on Roma in the field of employment, housing and health
- 2005-2015 National Action Plan on educational needs of Roma and other members of national minorities
- Gender action plan of BiH
- Analysis of the Position of Youth and Youth Sector in BiH
- Action Plan for children with special needs (the mentioned material has not been officially adopted yet because of sensibility of the topic)
- 2008-2011 Migration & Asylum Strategy and Action Plan
- 2009-2011 Strategy of reintegration of returnees based on the Agreement on readmission

Republika Srpska

- Strategy for Pension System Reform in RS/ RS Strategy for Pension and Disability Insurance Reform (in the final stage of designing and adoption)
- Program for Returnees Employment Support of RS (adopted)
- Managing stocks from the Pension & Disability Fund of RS portfolio (Study on the management model)
- Family Improvement Strategy of RS, 2009-2014
- National Strategy on preventing and combating domestic violence, gender-based violence, harassment and sexual harassment in Bosnia and Herzegovina
- The strategy for the development of family in RS for the period 2009 -2014

- Pension System Reform
- Action Plan and Strategy for improvements in social care for parentless children, 2009-2014
- Strategy for Providing Assistance to the Disabled
- Strategy for improvement of the social status of disabled persons 2010-2015
- Action plan for implementation of the Strategy for improvement of the social status of disabled persons
- Strategy on early childhood development (under preparation)
- 2010-2015 Youth Policy of the Republika Srpska
- Youth health Strategy 2009-2013
- Policy on Protection of Children without Parental Care and Families at Risk of Separation 2006-2016

Federation of Bosnia and Herzegovina

- Strategy for Pension System of FBiH (in the stage of design and adoption)
- Strategy for Pension and Disability Insurance of FBiH (in the stage of design)
- Federal Policy on Assisting Parentless Children and Dysfunctional Families, FBiH 2006-2016
- Strategic Plan for the Prevention of Domestic Violence in FBiH 2009-2010
- Federal Strategy and Action Plan for Providing Assistance to the Disabled, 2008-2013
- Resolution on Prevention of Juvenile Delinquency and Response Measures for Children- and Youth Violence
- Policy in the area of Disability
- Strategy for equal opportunities for disabled persons
- Federal Strategy on early childhood development (in preparation)
- Youth Health Strategy 2009-2013
- Policy on Protection of Children without Parental Care and Families at Risk of Separation 2006-2016

Brcko District of Bosnia and Herzegovina

- Law on Social Protection OG DB 1/03
- Law on Child Protection OG DB 4/04
- Family Law OG DB 23/07
- Reference to national / sectoral investment plans

N/A

ANNEX V Details per EU funded contract:

Component 1: Grant contract following Call for Proposals

Account of 2 components of the scheme: The grant beneficiary is expected to provide assistance in order to support the activities with regard to implementation of the Action plans on Roma in terms of providing access to housing, health care, education and employment service. The grant should also facilitate the implementation of construction and/or repair of housing units and infrastructure for Roma population.

Component 2: TA, Supplies

- Technical Assistance contract 2.1

Account of tasks expected from the contractor: The project duration will be 24 months. The contractor should provide at least 3 key experts and a pool of short term experts in order to ensure adequate implementation of the planned activities. The experts should provide legal and technical assistance in supporting the decision makers in reform of the legislation as well social service providers in creating better conditions for better inclusion of vulnerable and socially disadvantaged categories of population.

- Supply contract 2.2

The supply contract will be divided in 2 lots. One lot is to be assigned to procurement of electronic database and accompanying hardware which should support the monitoring and reporting system of the MHRR and its counterparts with regard to protection and promotion of human rights. The second lot, should strengthen technical capacities of the social service providers in terms of providing necessary office equipment and vehicles for the mobile teams as to be able to reach the most remote localities and persons in need.

Component 3: 2 grant contracts

- Grant contract 3.1 following Call for Proposals

Account of 2 components of the scheme: The grant contract should provide technical assistance to the Council of persons with disabilities in BiH, as well as to the associations and community of the persons with disabilities at large. The grant scheme will include, besides TA, re-granting procedure, by which it will provide financial support and technical support to the number of selected associations of persons with disabilities.

- Grant contract 3.2 following Call for Proposals

Account of 2 components of the schemes: The social housing scheme will be delivered through a grant contract with two components: a technical assistance component (defining and proposing recommendations for systematic improvements in the legal and institutional framework for housing of vulnerable groups of persons, and developing and piloting an integrated model of sustainable Social Housing System) and a subsequent implementation of 3 pilot social housing projects.